# **Accessibility statement**

The accessibility statement describes what accessibility issues have been identified on the site and how to provide feedback on accessibility problems.

This accessibility statement covers the International Info Kajaani mobile application and it was filed on February 11, 2021. The accessibility assessment of this digital service was carried out through an internal self-assessment by the service provider.

# Accessibility status of the application

The International Info Kajaani application meets the accessibility requirements partially.

### Inaccessible content and its shortcomings

The website is not yet fully compliant.

Partial shortcomings have been noted in terms of adaptability and visibility.

The mobile site does not allow text font resizing. Accessibility requirements not met: 1.3.1 Information and relationships and 1.4.4 Text resizing.

Did you notice an accessibility gap in our application? Let us know and we will do our best to fix it.

By email: international.info@kajaani.fi

#### **Supervisory Authority**

If you notice accessibility issues on the site, please first provide feedback to us, the site/app administrator. It may take up to 14 days to respond. If you are not satisfied with the response you receive, or if you do not receive a response at all within two weeks, you may report it to the Regional State Administrative Agency of Southern Finland - Opens in a new window. The Southern Finland Regional State Administrative Agency page explains exactly how to submit a complaint and how the matter will be handled.

## Contact details of the supervisory authority

Etelä-Suomen aluehallintovirasto - Regional State Administrative Agency of Southern Finland Accessibility Supervision Unit www.saavutettavuusvaatimukset.fi accessibility(at)avi.fi tel. switchboard +358 295 016 000